

INVESTEDGE

InvestEdge understands the uncertainty and concerns that the coronavirus (COVID-19) has for employees, customers and business partners. We're committed to providing the same level of service that you've come to expect, even in these challenging times.

Those steps include:

- Activation of a Cross Functional response team to monitor the COVID-19 health emergency and to put measures in place to ensure safety of our employees and business continuity for our customers.
- Protecting our employees through our policies that guard our workplace with solutions that include working from home. We're also encouraging all employees to follow CDC guidelines for their own protection and for their fellow employees
- We have enacted travel restrictions: all non-essential travel will be banned until further notice. We believe that caution is a good preventive measure, and we apologize for any inconvenience this causes to our customers. We will continue to service you through other means of communication and believe that well planned web-based meetings and collaboration sessions can support productive conversations while protecting the people that matter most to us, our customers and employees.

InvestEdge asks that if our customers' business is negatively affected by COVID-19, that they reach out to their Account Manager and to communicate any issues you may be experiencing. InvestEdge will work with you and take the necessary steps to help you and to avoid disruption of service.

You will still be able to reach your service team through email, phone and JIRA. If you have any questions, please contact your account manager.

While it is impossible for anyone to predict the spread of the coronavirus and fully understand its impact, InvestEdge's focus will be to continue to provide the service and support you have relied upon. Together with our employees, customers, and business partners we believe we can do just that.
